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BBA5HrgE507C

Seat No : _____

B.B.A. Semester - 5 (CBCS) Examination

Oct/Nov - 2023 (NEW COURSE)

Human Resource Group - Management of Industrial Relations(Elective)

Time: 2:30 Hours

Marks: 70

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que-1 Explain the term 'Industrial Relations'. Discuss the objectives and importance of Industrial Relations. (14)

OR

Que-1 Define the term 'Industrial Relations'. Explain in detail the various factors affecting to Industrial Relations.

Que-2 Explain in detail functional and dysfunctional outcomes of Conflicts. (14)

OR

Que-2 What is Conflict? Explain characteristics and reasons for Conflict.

Que-3 What is Worker's participation in management? Discuss nature and objectives of Worker's participation in management. (14)

OR

Que-3 What is quality circle? Explain the steps in quality circle Development process.

Que-4 Organizational politics is an obvious phenomenon'. Discuss features of organizational politics and positive outcomes of organizational politics. (14)

OR

Que-4 What is Power? Explain Source or bases of power.

Que-5 Write detailed notes (Any two). (14)

1. Principles of Collective Bargaining
2. Functions of Trade Unions
3. Problems of trade Unions in India
4. Issues in Negotiation in Indian Industries
